

One of the most rewarding functions of my office is the opportunity to help constituents resolve individual problems they are having with federal agencies, departments or programs. While most departments and agencies have specific offices and personnel assigned to assist citizens in resolving individual issues, many people find the entire process to be frustrating or intimidating, and they simply give up.

I have attached some links that you may find helpful. However, if you have made a good faith effort to resolve a problem the federal government, and are not satisfied with the response, my office might be able to help. Although I cannot promise a particular outcome, or direct an agency to resolve an issue in your favor, I can make sure that your concerns and issues are brought to the attention of the proper authorities and that you are given full and fair consideration.

Before I can contact any part of the federal government on your behalf, I will first need your written authorization. Please follow the link to the [Privacy Act Authorization Form](#) , fill it out and return it to my District Office with a brief summary of the issue or issues you may be having. Also be sure to include any correspondence you may have received from the agency or department, as well as any pertinent information that will assist my staff in understanding the nature of your complaint, and determining how best to assist you. Upon receipt of the completed Privacy Act form, an inquiry will be made and you will be notified of the result.